## THE KEYSTONE PROGRAM

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problem research concept benefits next steps

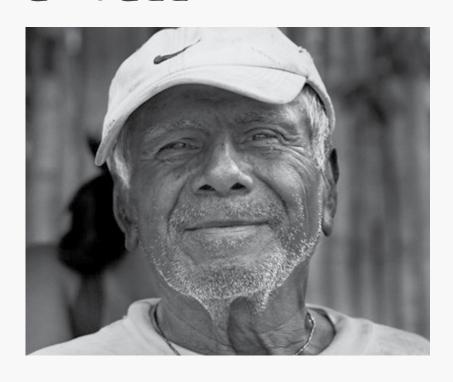
#### THE PROBLEM

A significant number of uninsured or underinsured patients in the BJC Healthcare Network struggle with transportation to and from the hospital.

### HOW DO WE ENSURE PATIENTS HAVE ACCESS TO RELIABLE AND SAFE TRANSPORTATION?

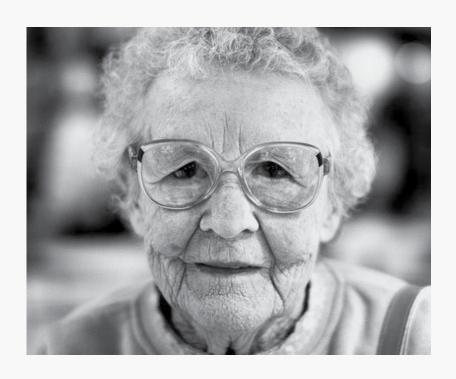
#### PATIENT RESEARCH

#### EXCELL



"Without Dave [my social worker], I would never make it to my appointments."

#### RUTH



"You might as well kill me if you take my ride [my scooter]." "I rarely feel safe using public transportation. I feel especially nervous because I always ride the metro alone, and if someone were to steal my electric scooter, I'd be stranded."

### COMMON THEME isolation

Older adults who are embedded in active social networks tend to enjoy better physical and mental health that do those who do not maintain strong ties with others.

Source: Feasibility Study: Peer Support for the Elderly Transitioning from Nursing Facility Care to Community Care, Glenn M. Landers and Ebony McDuffie

# EYSTONE PROGRAM

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Creates a peer-to-peer network for patients
Empowers patients beyond their transportation needs

#### NEXT STEPS

User testing and feedback Additional research on appointment scheduling

#### THANK YOU

Doug Powell
Abram Siemsen
James Macanufo
Erica Kochi
Maggie Breslin
Gaby Brink
Joe Meersman

Heather Corcoran
Enrique Von Rohr
Karolina Michniewicz
Erin Roesemeier
Liz Schulte
& many more

#### QUESTIONS?